

IT IN A BOX

Netwise Resources



COMPLETE, CUSTOMIZED NETWORK SERVICES and IT SUPPORT FROM ONE SOURCE

Whether handling hot spots of trouble, network upgrades, long-term strategic projects, or routine network maintenance, Netwise Resources has a service package that fits you.

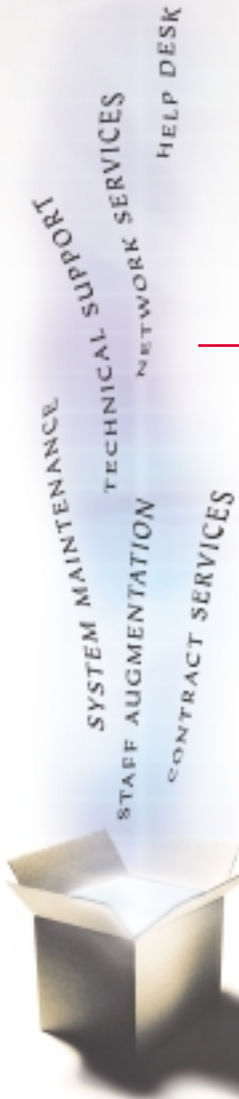
We provide assistance for your IT departments to get the job done (and done right) by our specially trained technicians and consultants. When a prepackaged solution just doesn't fit your existing requirements, it's time to consider Netwise Resources – IT in a Box.

For those firms who are vitally reliant upon their network systems, but do not have dedicated IT departments (including not-for-profits and professional service firms), Netwise Resources also has an IT-in-a-Box service package especially for you. Let IT-in-a-Box become your IT partner to help manage and grow your business.

CUSTOMIZED NETWORK SERVICES

Networks are the cores of all business communications. Netwise Resources is your complete IT partner for every aspect of your business.

- ❖ **Network and Security Assessments/IT Consulting:** On-site review of current infrastructure, evaluation and analysis of existing environment, recommendations and discussion of advantages/disadvantages of alternative technologies, and a planned step-by-step approach to network/security improvements.
- ❖ **Network Design:** Custom design of network systems that fit your unique operation and processes are the foundation for an efficient, cost-effective, and secure network environment. We are specialists at designing affordable and scalable solutions that expand with your business to provide the most cost-efficient applications of technology.



SMART • TECHNOLOGY • SOLUTIONS

- ❖ **Network Implementation:** We manage the process from start to finish, from creating the initial plan to coordinating with manufacturers and vendors, to installing the hardware and software. On time, on budget project completions with minimal disruption to your workplace is our priority.
- ❖ **Network Management:** Proactive management of your network is essential to maintain optimum network performance and avoid downtime due to system failure. We provide on-site or off-site network administration for data backup, patch management and system updates.
- ❖ **Maintenance & Repair (Break/Fix Service Agreements):** When your equipment breaks down our trained technicians are there to expedite repairs and minimize disruptions.

○ IT IN A BOX CONTRACT SERVICES:

Whether you have a large IT department or you have only occasional technology support needs, Netwise Resources has a service package that fits you.

- ❖ **Help Desk:** Netwise Resources Help Desk Services is designed to provide timely support to our clients. When a question or problem arises, our help desk is available to respond over the phone or dispatch a technician as necessary.
- ❖ **Customized Contract Services:** Designed to provide a high level of service at a predictable cost. If you really depend on your technology, this is the solution for you. We will customize professional services to meet any IT project or staffing needs.
- ❖ **Standard Contract Services:** Designed to provide a minimal amount of oversight of your network at a reduced rate. This plan provides for a number of prepaid hours on a set schedule. This assures that trained technicians will monitor your network and maintain its operation. Your certified IT professional is a phone call away.
- ❖ **Time and Materials Billing Services:** When you need help for a one-time project, or if you prefer to pay as you go, Netwise Resources can provide all your consulting needs on a time and materials basis.

○ NETWISE RESOURCES SUPPORTED TECHNOLOGIES

- ❖ **Servers:** Microsoft Windows Server including: Internet Information Server; Terminal Server; Microsoft Exchange Server; Microsoft Windows NT Server; Microsoft SQL Server; Microsoft Systems Management Server; Novell Netware; GroupWise; Citrix Metaframe
- ❖ **Technologies:** LAN / WAN / VPN / Firewall / IDS / Remote Access / Routers / Switches / SecureID / Biometrics / Wireless 803.11a / Wireless 803.11b / IP Telephony / AntiVirus / Database Applications



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NETWORK SERVICES

SYSTEM MAINTENANCE

NETWORK SECURITY

TECHNICAL SUPPORT

CUSTOM INSTALLATION

STAFF AUGMENTATION

HELP DESK

NETWORK TROUBLESHOOTING

SYSTEM MIGRATIONS

CONTRACT SERVICES

SOFTWARE IMPLEMENTATION

MICROSOFT SECURITY

DESKTOP ROLLOUTS

APPLICATION IMAGING

PROJECT MANAGEMENT



NETWISE RESOURCES SMART TECHNOLOGY SOLUTIONS

Netwise Resources is a comprehensive network solutions provider specializing in premier technologies for network architecture, management and security. Our partnership philosophy is the key to implementing and managing data and voice communication solutions that give our clients a competitive advantage in today's ever-changing business environment.

○ WE PROVIDE CHOICES.

Netwise Resources supplies the best possible value and choices for network solutions and IT consulting. We represent industry-leading, best-of-breed manufacturers and products. The benefit to our clients is complete flexibility with custom-fit, client-driven solutions.

○ CHOICES PROVIDE POWER.

Netwise Resources' client-focused approach allows us to analyze network issues objectively and implement the packaged or custom solutions that best address client needs with no limitation or bias to any certain product or manufacturer. Netwise Resources is your single point of contact to select and coordinate the products and services of hundreds of vendors. From networking hardware to software for your back office, to choices for network management and security, Netwise Resources delivers proven, efficient results time after time.

○ OUR PEOPLE DELIVER.

Netwise Resources' team of technical consultants and engineers are results-oriented professionals. We provide the people behind the technology. We strive to understand your business and your operating environment. Our people partner with you to help you select, implement, and manage the information systems that are the lifeblood of your business. Our people have the industry certifications and the experience to make technology work for you. No matter the size of the project, our people deliver on schedule and on budget every time.

NETWORK SERVICES

SYSTEM MAINTENANCE

IT CONSULTING

NETWORK AND SECURITY ASSESSMENTS

CISCO SMARTNET MANAGEMENT

CUSTOM INSTALLATIONS

HELP DESK

ANTIVIRUS LICENSING

MICROSOFT SERVICES

IT CONSTRUCTION (CABLING, INFRASTRUCTURE)

NETWORK SECURITY

STAFF AUGMENTATION

WIRELESS NETWORKS

IT IN A BOX

VPN

IP TELEPHONY

SECURITY-NETWORKS-INTERNET-DATA-VOICE

- IT IN A BOX: Implementation Services; Help Desk; Staff Augmentation; System Maintenance
- DATA SECURITY: Firewalls; VPN; Virus Protection; Intrusion Detection; Vulnerability Management; Event Correlation
- NETWORK SERVICES: Microsoft; Novell; Storage Area Networks; Database Applications
- NETWORKING SOLUTIONS: Voice-over IP Solutions; Switching Solutions; Routing Solutions; Integrated Communications; Wireless Technologies for LAN and WAN
- CONSULTING SERVICES: Network Design; Network Vulnerability Analysis; Network Penetration Tests; Network Baselines; Network Security Blueprinting
- NETWORK MANAGEMENT: Application Acceleration; Policy Management; Bandwidth Management; Network Sniffers
- VOICE SERVICES: PBX and Key Systems; IP Telephony; Unified Messaging; Voice-over Data; Long Distance Services

NETWISE RESOURCES' SOLUTIONS PARTNERS

AT&T
Cisco
Network Associates
RSA Security

Dell
Compaq
Packeteer
Symantec Security

Microsoft
LeftHand Networks
WatchGuard Technologies
Net IQ

WHAT OUR CLIENTS SAY ABOUT US

"Netwise Resources has helped Allied OSI Labs not just reduce communications costs, but they have always been available to help us find more efficient ways to operate."

– Debbie Williams, General Manager, Central Indiana Podiatry

"Netwise Resources provides Ball State University with bandwidth management tools, as well as maintenance services for our campus infrastructure. Netwise Resources has been responsive to our needs and provides personal attention that is difficult to find in today's marketplace."

– Vernon Draper, Director–University Computing Services, Ball State University

"Netwise Resources provides us with choices for various network and security projects. They focus on the solution that best meets our needs, and are not tied to just one product line."

– James Sample, Director of IT, Wiley Publishing
(Publishers of "Books for Dummies" series)



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